

nationalgrid

Help is available to manage your energy bills.

We recognize that you may be experiencing challenges in paying your energy bill, particularly as other household expenses continue to increase. If you need extra support, we offer a range of payment assistance programs and services to help you manage your energy bills.

Visit [ngrid.com/hereforyou](https://www.ngrid.com/hereforyou) for details.



This is an important notice. Please have it translated.

Este é um aviso importante. Quiera mandá-lo traduzir.

Este es un aviso importante. Sirvase mandarlo traducir.

Avis important. Veuillez traduire immédiatement.

Questa è un'informazione importante, si prega di tradurla.

Это очень важное сообщение.

Пожалуйста, попросите чтобы вам его перевели.

Đây là một thông báo quan trọng. Xin vui lòng dịch thông báo này.

這是一個重要的通知。請翻譯一下。

ہتم جرت ی جرت۔ معہم راطخ! اذہ

এটা একটা গুরুত্বপূর্ণ বজিৎপ্তা অনুগ্রহ করে এটা অনুবাদ করে ননি।

Sa a se yon avi enpòtan. Tanpri, fè li tradwi.

טצעזרעביא עטיב. גאזנא עקיטכיוו יא זיא סאדו

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Introduction to our new Tiered Discount Rate



With our Tiered Discount Rate Program, qualified customers may be able to receive up to a 71%* discount on their monthly electric bill.

How to apply to the Tiered Discount Rate program:



Apply online at ngrid.com/discountrateapp for a 32% discount (Tier 1).



Call **1-800-322-3223** to speak with a customer service representative about a 32% discount (Tier 1).



To see if you qualify for a larger discount (Tier 2-5), apply for a Low Income Home Energy Assistance Program (LIHEAP) grant through a Community Action Program (CAP) agency. To find your local CAP Agency, visit www.masscap.org or apply online at <https://toapply.org/MassHEAP>



Learn more and see if you qualify at ngrid.com/discountrate or scan the QR code.