

2025 New York City and Long Island

# Energy efficient natural gas solutions for multifamily buildings

Save energy and control costs with innovative energy efficiency programs from National Grid.

These days heating costs represent about 30% of energy costs for a building. Reducing energy consumption is paramount in improving both the profitability and value of any property.

National Grid understands this importance and has developed energy efficiency multifamily programs. Our energy efficiency programs provide incentives for master-metered buildings with 5 or more units in New York City and Long Island service areas.

## PRESCRIPTIVE INCENTIVE MEASURES

- Hydronic boilers
- Condensing boilers
- Wi-Fi Thermostats
- Boiler Reset Controls
- Steam Traps
- Thermostatic Radiator Valves (TRVs)

See reverse side for incentive amounts on the above measures. In order to take advantage of our Prescriptive incentive measures, visit [ngrid.com/myrebate](https://ngrid.com/myrebate) to view available funds and to complete and submit your online rebate application. Rebate form and required documentation must be postmarked within 60 days of equipment installation date, by December 31, 2025 at the latest.

## NATIONAL GRID'S DIRECT INSTALL PROGRAM

National Grid's Direct Install Program offers Multifamily Buildings no-cost installation of high-efficiency steam traps. Who is eligible? Buildings with 5 or more units in New York City service areas. For installation of free in-unit measures, call **718-292-6733** to schedule an appointment.

No-cost measures include: Steam Traps, where installation is feasible.

## CUSTOM INCENTIVE MEASURES

For gas-saving measures not covered by common incentive measures, we offer custom incentives. Pre-approved projects receive a one-time incentive, of \$2 per therm, based on estimated first-year savings up to 70% of project costs; maximum incentive caps apply.

**Types of custom projects eligible for incentives:**

- Energy monitoring systems
- Heat Recovery Units
- Heating equipment sizes larger than our common incentive program
- Condensing water or other custom water heating projects
- Other natural gas uses and applications
- Insulation for processes and non-building envelope improvements

Energy savings will be achieved through upgrades of existing commercial end-uses or through the specification of high-efficiency equipment for new commercial expansion or upgrade projects. For customized measures not listed, please contact National Grid Efficiency at **1-800-787-1706** or [efficiency@nationalgrid.com](mailto:efficiency@nationalgrid.com).

This program is available for installations completed between **1/1/2025** and **12/31/25**. Applications must be uploaded or postmarked by **12/31/2025**. Issuance of incentives for completed applications is contingent upon program availability.

*Due to limited funding, the program may be terminated at any time.*



Please visit [ngrid.com/multifamily](https://ngrid.com/multifamily) with questions or to learn about our energy-efficiency commercial, industrial, commercial kitchen and residential programs.

# Energy efficient natural gas solutions for multifamily buildings

## HYDRONIC BOILERS

Hydronic boilers (1001 to 1700 MBH)  
≥ 85% Thermal Efficiency<sup>2</sup> **\$2,500**

Hydronic boilers (1701 to 3000 MBH)<sup>\*\*\*</sup>  
≥ 85% Thermal Efficiency<sup>2</sup> **\$3,000**

## CONDENSING BOILERS

Condensing boilers (1001 to 1700 MBH)  
≥ 92% Thermal Efficiency<sup>2</sup> **\$8,000**

Condensing boilers (1701 to 3000 MBH)<sup>\*\*\*</sup>  
≥ 92% Thermal Efficiency<sup>2</sup> **\$12,000**

## CONTROLS EQUIPMENT <sup>\*\*\*</sup> Boiler reset must be an add on, after-factory install. Not eligible if part of the original boiler.

Thermostatic Radiator Valves, limit 250  
per gas account **\$50 each**

Wi-Fi Thermostats, limit of 10 per gas  
account **\$75 each**

Boiler Reset Single-Stage/After-Factory  
Install<sup>\*\*\*</sup>, limit 2 **\$100 each**

Boiler Reset Multi-Stage/After-Factory  
Install<sup>\*\*\*</sup>, limit 2 **\$200 each**

## PIPE INSULATION

Pipe insulation over 2" in diameter may be eligible for custom rebates. Call National Grid at 1-800-787-1706. Rebate insulation work must exceed the current New York State Energy Code.

Pipe (limit 1000 linear feet) **\$1.50/ft**

## EQUIPMENT

Steam Traps (limit 250) **\$100 each**

## TOTAL BUILDING COMFORT

Downstate New York Multifamily buildings with gas heating are eligible for National Grid's Total Building Comfort program where pre-approved project receive a one-time incentive based on estimated first-year savings up to 70% of the project costs to a maximum of \$150,000. Please contact National Grid Efficiency at **1-800-787-1706** or **efficiency@nationalgrid.com**.

- Window Replacement
- Window Inserts
- Roof and Wall Insulation
- Air Sealing
- Air Curtains
- AC Covers
- Radiator Radiant Barriers

\* AFUE = Annual Fuel Utilization Efficiency

± ECM = Electronic Commutated Motor

<sup>2</sup>=THERMAL EFFICIENCY: Efficiency of heat transfer in a boiler minus boiler radiation and convection losses.

<sup>\*\*\*</sup>Boilers greater than 3000 MBH must apply for incentives under the National Grid Energy Efficiency custom program. For questions, please call 1-800-787-1706.

All MBH levels are based on the unit's input.

NOTE: All equipment must meet the program guidelines that are defined in the Terms & Conditions.

# Energy efficient natural gas solutions for multifamily buildings

## TERMS & CONDITIONS

1. **Incentives** — Subject to these terms and conditions (“Terms & Conditions”), the Commercial Natural Gas Energy Efficiency Program (hereafter the “Program”) high efficiency gas commercial business incentives are offered by The Brooklyn Union Gas Company and KeySpan Gas East Corporation each d/b/a National Grid (each “Company” or “National Grid”). The Company, through its contractual vendor (the “Vendor”), will pay incentives to eligible National Grid gas customers for the purchase and installation of specific Energy Efficiency Measures (“EEMs”) described in the Company’s Program literature and within the Program application.
2. **Customer Eligibility** — National Grid Gas customers are eligible if they are directly responsible for the payment of the Company’s energy bills for the facility in which they conduct business (hereafter the “Customer”). Issuance of incentives for completed applications is contingent upon program funding availability and will be paid only for qualifying EEM installation completed between 01/01/2025 and 12/31/2025. Online applications must be uploaded to the website [ngrid.com/myrebate](https://ngrid.com/myrebate) within 60 days of installation and no later than by 12/31/2025. Check [ngrid.com/business](https://ngrid.com/business) frequently for programs updates or program extensions.
3. **Energy Efficiency Measures (EEMs)** — (a) The Company will only pay incentives for the specific EEMs listed on the front of the application. A listing of qualifying heating and hot water heating equipment is also available at [www.ahridirectory.org](https://www.ahridirectory.org). Company does not endorse the products listed in the AHRI directory nor makes any representations, warranties, or guarantees as to, and assumes no responsibility for, the products listed in this directory. There will be no incentive payments for substitute EEMs unless the substitute is approved by the Company in writing and in advance of installation. (b) All EEM installations must be installed in conformance with state and local code requirements and by properly licensed contractors. (c) All projects requiring five (5) or more units and/or exceeding \$25,000 in incentives must be pre-approved by National Grid. (d) I hereby authorize the Company to release my energy use information to Energy Efficiency Program Sponsors (EEPS) and System Benefits Charge (SBC) program administrators and/or its designee. I understand that such information will be kept confidential and used only for the purpose of determining program eligibility and energy savings.
4. **Post-Installation Work Verification** — The Company reserves the right to not pay any incentive until it has performed a verification of the specified installation. If the Company and/or Vendor determines that the EEMs were not installed in a manner that is consistent with program guidelines and applicable state and local code requirements, the Company and/or Vendor may require that the installation be modified before making any incentive payments. The cost of such modifications is the responsibility of the customer.
5. **Incentive Amounts** — The Company will provide incentives for new (not used), approved equipment, equal to the incentive amount indicated in the program literature and within this Application. The Company reserves the right to change its incentive amounts without notice, in addition to negotiating a lower incentive amount on a per-unit basis in the case of multiple installations at the same site. The incentive may not exceed the installed cost of the EEMs. The Company will not provide incentives of more than 70% of the cost of equipment and installation. When purchasing four or more pieces of the same equipment, your actual incentive will be less than the sum of the shown, individual incentives. Speak with your National Grid representative for more information.
6. **Proof-of-Cost of Installation** — The customer must submit copies of all itemized proofs of purchase and invoices documenting the installation (including all materials, labor and equipment invoices), which reflect the actual cost of purchasing and installing the equipment. In addition, the Company may request any other reasonable documentation or verification of the date of installation or the cost to the customer of purchasing and installing the equipment. The documentation shall be provided with the submission of this application.
7. **Indemnification** — Customer shall defend, indemnify and hold harmless the Company and its officers, directors, employees, agents, servants and assigns from and against any and all losses, claims, demands and/or liability for damage to property, injury or death of any person, or any other liability incurred by the Company, including all expenses, legal or otherwise, arising out of or related to the equipment or installation, except to the extent attributable to the negligence of Company. In no event shall Company’s liability to customer exceed the incentive amounts.
8. **Payment** — The Company, through the Vendor, expects to make incentive payments to eligible customers within 6-8 weeks of a satisfactory work verification. The customer must refund any incentive made to the extent the contractor or equipment does not satisfy program requirements.
9. **Installation Service Cost** — The Company will recognize material and installation costs only to the extent that they are reasonable and actually incurred by the customer and fall within the guidelines of the Program.
10. **No Warranties** — The Company and the Vendor do not endorse, guarantee or warrant any particular contractor, manufacturer or product installation. The Company and the Vendor do not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment.
11. **Limited Scope Review** — The scope of review by the Company and the Vendor and their inspector of the installation of the equipment is limited solely to determine whether incentives are payable. It does not include any kind of safety or code review, and should not be relied upon as one.
12. **Changes in the Energy Efficiency Program** — The Program and these Terms & Conditions may be changed by the Company at any time without notice.
13. **Payments Assignable to a Third Party** — (a) The Customer may request that the Company’s Energy Efficiency Program incentive be paid directly to a third party by so indicating in this application. Notification of third-party payment will be sent to customer upon submission of application. (b) If no payment choice is made, the Company will send the payment to the Customer directly at the address indicated in this application.
14. **No Tax Liability to the Company** — The Company is not responsible for any tax liability which may be imposed as a result of receipt of the incentive by the Customer.
15. **Contractor Insurance** — The Company is not responsible for any damage that may be caused as a result of an installation of any equipment. It is the responsibility of the customer to select qualified contractors who carry adequate insurance coverage.
16. **Participation in Other Energy Efficiency Programs** — Customers may not apply for or receive multiple incentives for the same EEM or Conservation Measures from other SBC funded New York State utilities or the New York State Energy Research and Development Authority (“NYSERDA”).

These programs are funded by the energy efficiency charge on all customers’ utility bills in accordance with New York law. National Grid is one of the largest investor-owned energy companies in the world. In the US, we serve nearly 5 million electric and 3.4 million gas customers in Massachusetts and New York. Save energy and money with our award-winning efficiency programs.